



AURA

SHADES

PRODUCT MANUAL

AURA SHADES

ProductManual



LIMITED WARRANTY

24 Month Warranty

Motor, Transformer and Receiver.

MORE THAN
50
FABRIC
OPTIONS



More information please contact
9624 0700 or visit www.cwsystems.com.au



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Product Specification

Aura Dual Shades:

Fabric	Type	Max Width	Max Drop	Solid/Sheer Size
Viewty	Light Filtering	2600mm	3000mm	75mm & 50mm
Valentine Regalto	Light Filtering	2600mm	3000mm	70mm & 50mm
Lunatine Oak Tree	Light Filtering	2600mm	3000mm	70mm & 50mm
Valentine Fresh	Blockout	2600mm	2850mm	70mm & 50mm
Valentine Natural	Blockout	2600mm	2850mm	70mm & 50mm
Valentine Fresh AT	Blockout	2600mm	2700mm	70mm & 50mm

Aura 3D Shades:

Fabric	Type	Max Width	Max Drop	Vane Size
Ecolux Fresh	Light Filtering	2700mm	3000mm	55mm & 75mm
Ecolux Fresh Blackout	Blockout	2700mm	2700mm	75mm Only

Motorisation:

Includes	
1x	Motor
1x	Upgrade to heavy duty headbox & 46mm tube
1x	7 Channel Remote
1x	Battery pack

Control Options

Both control types can be located on either the **left or right hand side** of the blind.

Chain and cord control lengths can be selected in **increments of 250mm**,
> minimum length of 500mm and a **< maximum length of 2500mm**.

When selecting the control length, we recommend that the chain or cord be roughly two thirds of the blind drop where possible. If no length is specified, the factory will send at approximately two thirds of the blind drop.



Fabric Types

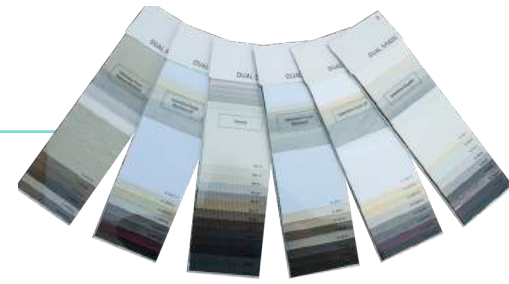
Aura Dual Shades:

Fabric	Type	Number of COLOURS
Viewty	Light Filtering	13
Valentine Regalto	Light Filtering	9
Lunatine Oak Tree	Light Filtering	6
Valentine Fresh	Blackout	8
Valentine Natural	Blackout	6
Valentine Fresh AT	Blackout	8

Aura 3D Shades:

Fabric	Type	Number of COLOURS
Ecolux Fresh	Light Filtering	23
Ecolux Fresh	Blackout	12

Colour Swatches



Dual Shades Light Filtering

Viewty AURA SHADES	Valentine Regalto AURA SHADES	Lunatine Oak Tree AURA SHADES

Colour Swatches

Dual Shades Block Out

Valentine Fresh Block Out AURA SHADES	Valentine Fresh Natural AT Block Out AURA SHADES	Valentine Fresh AT Block Out AURA SHADES

Colour Swatches

3D Shades Light Filtering



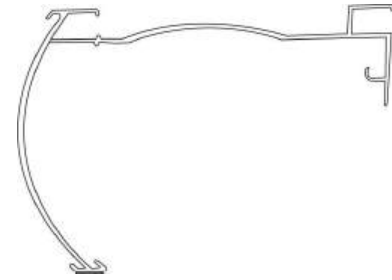
Colour Swatches

3D Shades Block Out



Headrail 76mm x 70mm

The enclosed headrail utilises a curved fascia design that makes for a sleek and tidy finish. The compact design will discretely hide the fabric and components inside the headrail when the blind is completely raised.



Headrail Colour

Headrails are available in White, Ivory, Silver, and Black.



Bottom Rail 24mm x 30mm

When the blind is completely raised and the bottom rail is aligned with the bottom of the headrail a uniform and stylish appearance is created.

The bottom rail has a larger diameter to allow for the function of the continuous rolling motion, while preventing the layers of fabric from rubbing and potentially becoming worn or damaged.

Bottom Rail Colour

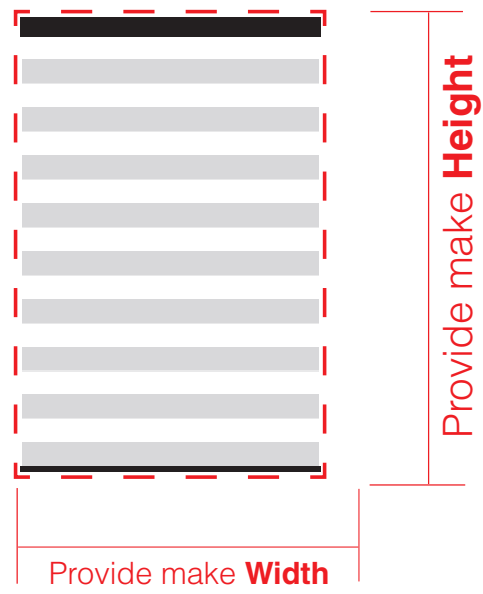
Bottom rails are available in White, Ivory, Silver and Black to match the headrail colours.



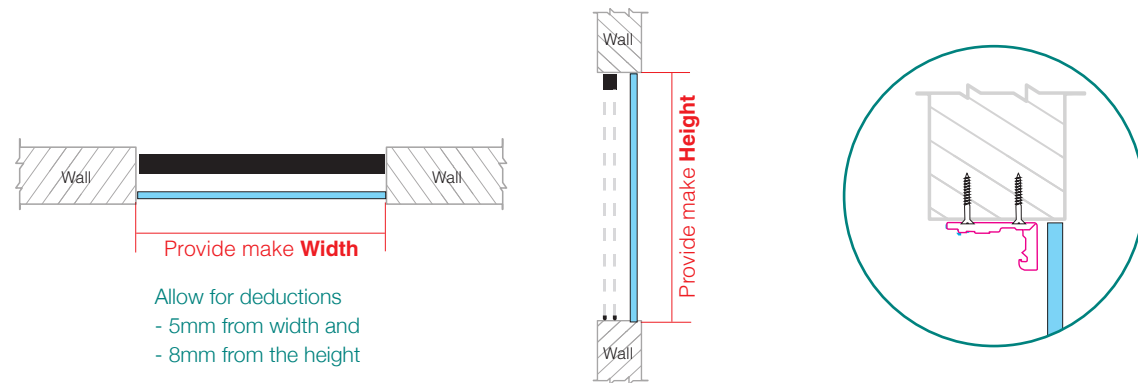
Aura Component Colour Range

Aura Component Colour availability chart					
MODEL	COLOUR				
	White	Ivory	Silver	Black	Stainless Steel
Aura Dual					
Fascia	✓	✓	✓	✓	X
Bottom Rail	✓	✓	✓	✓	X
Aura Dual Motorised					
Fascia	✓	X	✓	X	X
Bottom Rail	✓	X	✓	X	X
Aura 3D					
Fascia	✓	✓	✓	X	X
Bottom Rail	✓	✓	✓	X	X
Control Chain and Chord					
Control Chain	✓	✓	✓	✓	✓
Control Cord	✓	✓	✓	✓	X

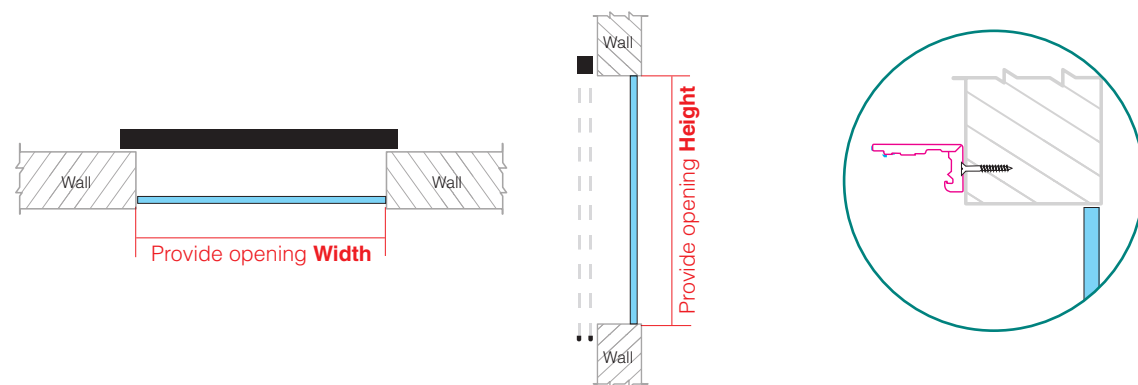
Mounting Options & Measuring



Inside Mounting Options



Outside Mounting Options



Product Warranty

What products does this warranty cover?

Our Warranty and Repair Policy covers the repair or replacement of CW product brands, if found to be defective in materials or workmanship. A 'repair' is any order that relates to a previous order, whether making a warranty claim, re-ordering or just requiring a product part for the same job.

A product will be deemed defective if a defect is visible with the naked eye in natural daylight at a distance of 1.5 metres.

This warranty only applies to CW Systems products. CW Systems reserves the right, at its discretion, to void warranty if and where a distributor rebrands a CW product or brand.

To whom do we give this warranty?

We give this warranty to the original purchaser, only if the goods were purchased from a CW Systems distributor (retailer, dealer or reseller) as new goods.

Warranty only applies when the product is fitted in accordance with the distributor's instructions and are used for the intended purpose for which the product has been manufactured.

Warranties are not transferrable and are only available to customer to whom invoice is addressed.

What is CW Systems responsibility?

CW Systems will repair or replace at its sole discretion any parts or items deemed to be suffering from a defect. If and where possible, CW Systems will repair or replace the defective product using identical or similar components.

If CW Systems designs and/or styles have been altered or upgraded, CW Systems will replace any components suffering from a defect with a part or product of comparable quality and value.

How do we honour this warranty?

We will either repair our goods, or replace our goods with new goods, at our discretion, if:

- the goods have a defect in the materials or workmanship, or the goods fail to operate as intended; and
- you make a claim under this warranty as provided below, within the time periods set out below.

Warranty Commencement Condition

The warranties shall be valid once the installer has:

- provided to the customer a warranty certificate signed by the installer as issued by CW Systems with the product details and,
- the relevant part of the warranty certificate has been returned by the customer to CW Systems with a copy of the invoice issued by the installer to the customer and
- it is with a copy of the receipt issued by the installer evidencing payment to the installer.

The warranty certificate must be returned to the distributor no later than 21 days after the completion of the installation for the customer to be entitled to these warranties.

Who will incur costs? Are there any costs?

The consumer will be required to pay the cost of any travelling time to inspect goods, freight or handling costs, any removal and installation costs. There may also be an additional call out fee charged for inspection when you make a claim, however any call out fee that we charge you will be refunded if we determine that the goods are defective.

This warranty does not cover the costs of removal of the warranted goods or installation of the repaired or replaced goods including consequential or incidental damages. However, we will meet those costs if the goods breach any of the guarantees applicable under the Australian Consumer Law.

Product Warranty

What warranty will not cover

This warranty is only valid for the original purchaser or first end user and is at the sole discretion of CW Systems. The warranty is ex-factory and restricted to supply only.

The warranty excludes any shipping, labour or other associated costs with the installation or removal of product and all liability for consequential or incidental damages. v

For the purposes of this warranty, "defect" does not include (and we will not replace or repair products suffering from) damage caused by:

- Normal wear and tear
- Installation or the manner of application or fixing
- Installation damage to the window(s) or premises
- Misuse, abuse or accident
- Use of the product outside the CW Systems specification guidelines and its intended use
- Failure to follow instructions with respect to cleaning and/or maintenance
- Incorrect or insufficient care, cleaning and maintenance
- Any unreasonable or unusual use or a failure to carry out normal maintenance and cleaning
- Exposure to the elements (e.g. sun damage), progressive or discolouration over time; installations subject to salt spray or marine influences, severe industrial or corrosive environments
- Damage to the screen mesh, tensioning cords and/or channels caused by deliberate or accidental misuse abuse or neglect
- Damage caused by humans or pets accidentally running or walking into the screen when in use
- Exposure to high humidity (resulting in mould & mildew or 'warping')
- Modifications made by any person other than a professional and certified installer or caused by use or installation that is not in compliance with the installation instructions provided with the product, or otherwise provided by CW Systems
- Use of components not supplied by CW Systems
- Any alterations made to original product supplied
- Use of silicon-based sprays or abrasive cleaning agents on product
- Progressive deterioration of finishes and materials due to exposure due to outside elements
- Fire, flood or natural disasters or acts of God
- Defects due to any contamination or pollution due to surface dirt or staining
- Damage caused by any third party
- Damage caused by pets and animals, such as but not limited to, scratch or bite marks
- Batteries are not covered under this warranty

Product Warranty

Distributor obligations under the Warranty

CW Distributors must supply customer with 'Warranty Certificate' on the day of installation and fill accordingly then return to CW Systems sales@cwsystems.com.au or PO Box 294, Pendle Hills NSW 2145 within five business days of installation date. This document certifies that the person named on the certificate properly installed the product thus limiting liability. (A distributor can request for a copy of the Warranty Certificate by emailing sales@cwsystems.com.au)

If the product/s are defective the liability of CW Distributor shall be limited and at the discretion of the Distributor, he/she has the option to do one or more of the following:

- Replace the product or supply equivalent product
- Repair the product
- Pay for the cost of replacing the product or acquiring equivalent product
- Pay the cost of having the product repaired
- Refund the customer of the cost paid by the customer for the product

Warranty & Repair Policy Claim

When claiming under this Warranty to CW Systems, you must submit a completed Repair Request Form through original distributor in writing, AND you must substantiate your claim with proof (ie unedited photograph) of the error or defect. For a copy of the Repair Request form, please email sales@cwsystems.com.au

The customer must submit the form within a period of one calendar month of first detecting the defect and at their cost.

We will then arrange for the goods to be inspected and determine whether they are defective and if, acting reasonably, we agree they are defective we will (at our option) either repair the goods, or replace the goods with new goods. A call out fee may be charged for inspection, however any call out fee that we charge you will be refunded if we determine that the goods are defective.

The Repair Request Form will be assessed by CW Systems and if accepted as a defect of material or labour, will be processed and sent onto the factory of manufacture for re-supply.

Product Warranty

How do I make a claim?

Distributor checklist is as follows:

1. Email sales@cwsystems.com.au and ask for a Repair Request Form
2. Ask customer to take photos of the alleged defect
3. Fill out Repair Request Form and attach photo/s with defect explanation then return to CW Systems (please note that your Repair Request Form will be rejected if all the sections are not satisfactorily completed)

Customer checklist is as follows:

1. Prepare claim no longer than one calendar month of first detecting the defect
2. Email details of your claim to the address of the original place of purchase (distributor) and distributor name including:
 - a. your name, address, phone number
 - b. date of installation of product
 - c. images of defect
 - d. explanation of the circumstances in which the defect appeared and that you wish to claim under this warranty
 - e. proof of your purchase and the warranty certificate details
 - f. all other information we would and reasonably request about the circumstances in which you consider the defect was caused

Your repair cannot be accepted if:

The Repair Request form is not filled out correctly or in its entirety, including measurements, details of the cause and effect and the original order information

You are making a claim and have not supplied the relevant photographs

The job had not been paid for in full in accordance with the purchase order

The Warranty Certificate has not been previously submitted within the stated time

The period in which this warranty applies

Please note that each material type has its own limited warranty and will be supplied upon request. To review a specific product warranty please email sales@cwsystems.com.au

LIMITED WARRANTY

24 Month Warranty

Motor, Transformer and Receiver.

*String component of this product is not covered by the Limited Warranty due to its durability.

Product Repair Certificate

ABN: 98 138 897 088
 Head Office: 5 Tollis Place, Seven Hills Nsw 2147
 Postal Address: Po Box 294, Pendle Hill NSW 2145
 Ph: (02) 9624 0700 Fax: (02) 9838 4740
 Email: sales@cwsystems.com.au

IMPORTANT NOTICE:

**A PHOTO IS REQUIRED FOR ALL PRODUCTS IF YOU ARE MAKING A WARRANTY CLAIM.
 THIS REPAIR WILL BE REJECTED IF ALL THE APPROPRIATE SECTIONS ARE NOT COMPLETED.**

CUSTOMER:

REPAIR ORDER NO.:	CW SYSTEMS OFFICE USE ONLY, NEW ORDER No.:
YOUR ORIGINAL SIDE MARK OR ORDER No.:	
IF KNOWN CW SYSTEMS ORIGINAL ORDER No.:	
SHUTTER OR BLIND REPAIR:	DATE:
PROBLEM CAUSED BY:	PHOTOS ATTACHED WITH EMAIL:
GENERAL REASON FOR REPAIR:	

FACTORY WORK REQUIRED:		CUSTOMER NOTES:
Item No.	Panel/Blind No	
Item No.	Panel/Blind No	
Item No.	Panel/Blind No	
Item No.	Panel/Blind No	
Item No.	Panel/Blind No	
Item No.	Panel/Blind No	
Item No.	Panel/Blind No	
Item No.	Panel/Blind No	
Item No.	Panel/Blind No	
Item No.	Panel/Blind No	

Name of Person Submitting Repair Request:

OFFICE USE ONLY

OFFICE NOTES

REQUEST EXCEL FORM:
 send to sales@cwsystems.com.au



Product Warranty Certificate

To: CW Systems P/L
 PO Box 294
 PENDLE HILL NSW 2145

This is to certify that the person named on this certificate had installed at the property named on this certificate the CW Systems P/L product known as Vueline Retractable Screen on the date specified on this certificate.

Name and address of installer:

Place of installation:

Date of installation:

Signed by the installer:

Dated:



The logo for AURA SHADES features a square icon on the left containing three diagonal stripes in light blue, dark blue, and black. To the right of the icon, the word "AURA" is written in a large, bold, black sans-serif font. Below "AURA", the word "SHADES" is written in a smaller, teal-colored sans-serif font.

AURA
SHADES